

User Guide

► First Connection to the GardaWorld Travel Security Portal

- Go to the [GardaWorld Travel Security Portal](#)
- Click **LOGIN** and enter your **e-mail address**
- Complete the registration form using your **contract number (118000000) for all EIIA Members**
- An email will be sent from mailing@crisis24.com to the address you entered containing a **confirmation link**

Note: if you do not receive the email within a few minutes, check your spam folder and/or contact your IT support if necessary.

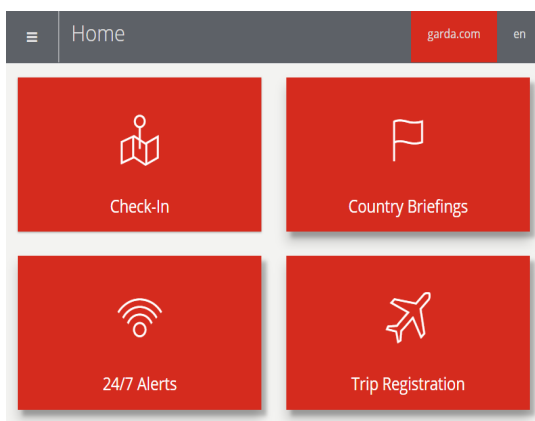


► Updating your traveler profile

- The first time you connect to the portal, you will be asked to create your traveler's profile
- Enter your telephone number, including the country code, so that your company and/or the GardaWorld team will be able to contact you if needed.
- If your **phone number changes, please update the information** in the "My Profile" section

► Welcome to Garda World Travel Security

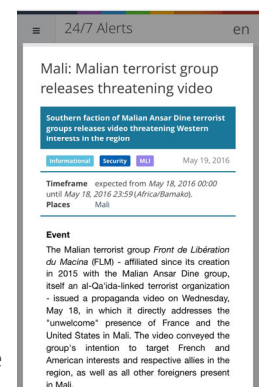
Thanks to its *responsive design*, the portal can be accessed from your computer, tablet, or smartphone. The content will automatically adjust to fit the size of your screen.



► Traveler Resources

Our traveler resources provide a wide range of content, updated daily, to help prepare for travel abroad:

- Country reports (security issues, health risks, practical information)
- Disease factsheets
- Lists of healthcare facilities audited by your health insurance provider so that you can be sure to receive the best possible care



► 24/7 Alerts

You will have access to our alerts, published 24/7 on the GardaWorld portal. Our alerts cover the entire world and all topics that could have an impact on business travelers: security, health, transportation, natural risks, etc.

Quick Start Guide

If you already have an account with travelsecurity.garda.com you can:

- check the 24/7 alerts for the latest developments
- read every country briefing (listed in alphabetical order)
- refer to factsheets (e.g. assault and theft, vaccination calendar, information security, etc.)
- register and consult your trips (past or upcoming)
- update your « My Profile » details

Installation And Login

- Download the GardaWorld Travel Security app directly from the Apple Store or Play Store



- The first time you use the app you will need to fill in your user ID and password. If you have already an account at travelsecurity.garda.com you need to use the same credentials.
- If you do not have an account, you need to create a new personal access following the steps

Register A Trip

You can register your trips directly from the app using MY TRIPS

You have any question or you need support?

support.travelsecurity@garda.com