

2023-24

Individual Sports Accident Insurance Plan



For student athletes attending:


Shenandoah University



Important: The premium will not be pro-rated and refunds will only be considered if a student athlete has not practiced or played an intercollegiate sport. Must be verified by the Athletic Trainer.

Please keep this summary of coverage for future reference.

Policy Number: US950714

This plan is only for student athletes that pay an additional premium of \$805 per year

 **Detach and Retain for Your Records**
(please fill in your name and ID # below)

<p align="center">2023-24 Identification Card United States Fire Insurance Company</p> <p>Student Athlete Name: _____ The Student Athlete whose name appears above is insured under an Individual Sports Accident Plan issued to:</p> <p>Institution: Shenandoah University Policy #: US950714</p> <p>Claims must be submitted to NAHGA Claim Services within 180 days after the day of injury. <u>This card is not a guarantee of payment or coverage.</u></p> <p align="center"><i>Send Claims to: NAHGA, PO BOX 189 Bridgton, ME 04009 P:877.497.4980 F:207.647.4569</i></p>	<p align="center">CLAIM FILING INSTRUCTIONS</p> <p>Coverage under this policy is EXCESS to all other insurance and claims must be submitted to any other insurance first. Initial medical treatment must be received by a doctor within 90 days after the date of the accident causing injury. Claims must be submitted to NAHGA Claim Services within 180 days after the date of injury. Mail all medical bills including the insured student's name, student ID number, address and name of the institution that the student attends to:</p> <p align="center">NAHGA Claim Services, PO Box 189, Bridgton, ME 04009 P: 877.497.4980 F: 207.647.4569</p> <p align="center"></p> <p>NOTICE TO HEALTH CARE PROVIDERS: For information regarding plan benefits, eligibility or claim instructions please call NAHGA Claim Services at 877.497.4980. <u>This card is not a guarantee of payment or coverage.</u></p> <p align="center"></p>
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SCOPE OF COVERAGE

This brochure is a brief description of the benefits available through your institution for eligible full-time intercollegiate student athletes. The plan term is for the 2023-24 academic year and will cover student athletes from the first to the last date a student athlete is required to be on campus for participation in a **covered event**.

Benefits are provided to **covered persons** who suffer a covered loss which results directly and independently of disease or bodily infirmity, from an **injury** which is suffered in an **accident**. The **accident** must occur while the person is a **covered person** under the Policy and be within the scope of the covered hazards and benefits.

Subject to all other provisions of this Policy, coverage is provided for a Covered Person while the Covered Person is: Taking part in a regularly scheduled athletic game or competition; or a practice session for an athletic team or club. Which is a supervised or sponsored activity of the covered person's school.

ELIGIBILITY

Every full-time student athlete who participates in intercollegiate athletics and does not provide evidence of primary medical health insurance is automatically enrolled in the Individual Athletic Accident Plan. **An additional premium of \$805 is required.**

This coverage cannot be pro-rated and refunds will be considered if a student athlete has not practiced or played an intercollegiate sport. Must be verified by the Athletic Trainer.

DEFINITIONS

This is a brief summary of the plan definitions. Please see policy/certificate for a complete listing.

Accident means a sudden, unforeseeable external event which:
1) Causes injury to one or more **covered persons**; and
2) Occurs while coverage is in effect for the **covered person**.

Covered Person means a person eligible for coverage as identified in the Application for whom proper premium has been made, and who is therefore insured under this Policy.

Deductible means the amount of **covered expenses** the **insured** person must pay towards the policy before We pay any benefits regardless of what other Insurance Plan or other Insurance Carrier has paid. The **deductible** amount is shown in the Schedule of Benefits.

Durable Medical Equipment means medical equipment that:

1. is prescribed by the Physician who documents the necessity for the item including the expected duration of its use;
2. can withstand long-term repeated use without replacement;
3. is not useful in the absence of the Covered Injury and

4. can be used in the home without medical supervision; and
5. the purpose of the equipment is not to help the Covered Person participate in sports activity.

Dental Treatment for Injury Only - Charges for dental treatment including dental x-rays for the repair and treatment for Injury to a tooth which was sound and natural at the time of Injury, up to the maximum benefit amount shown in the Schedule of Benefits for the Dental Treatment benefit.

Eligible Expenses means the **Usual, Reasonable and Customary** charges for services or supplies which are incurred by the **covered person** for the **medically necessary** treatment of an **injury**. The **eligible expenses** must be incurred while the plan is in force.

Expanded Medical Treatment Benefit means benefits will be payable on the same basis as any other **injury** for treatment of the following conditions resulting from the play or practice of Intercollegiate Sports. Repetitive Motion Injuries; Strains; Sprains; Hernia; Tennis Elbow; Tendonitis; Bursitis; and Muscle tears. **This coverage is subject to the same limitations as any other injury.** Please refer to the Schedule of Benefits for limit and deductible information.

Health Care Plan means any contract, policy or other arrangement for benefits or services for medical or dental care or treatment under:

- 1) Group or blanket insurance, whether on an insured or self-funded basis;
- 2) **Hospital** or medical service organizations on a group basis;
- 3) Health Maintenance Organizations on a group basis;
- 4) Group labor management plans;
- 5) Employee benefit organization plan;
- 6) Professional association plans on a group basis; or
- 7) Any other group employee welfare benefit plan as defined in the Employee Retirement Income Security Act of 1974 as amended.

Hospital means an institution which:

- 1) Is operated pursuant to law;
- 2) Is primarily and continuously engaged in providing medical care and treatment to sick and injured persons on an inpatient basis;
- 3) Is under the supervision of a staff of **physicians**;
- 4) Provides 24-hour nursing service by or under the supervision of a graduate registered nurse (R.N.);
- 5) Has medical, diagnostic and treatment facilities, with major surgical facilities;
 - a) On its premises; or
 - b) Available to it on a pre-arranged basis; and
- 6) Charges for its services.
- 7) Is a duly licensed Rehabilitation Facility

Hospital does *not* include:

- 1) A clinic or facility for:
 - a) Convalescent, custodial, educational or nursing care;
 - b) The aged, drug addicts or alcoholics;
- 2) A military or veterans hospital or a hospital contracted for or



operated by a national government or its agency unless:

- a) The services are rendered on an emergency basis; and
- b) A legal liability exists for the charges made to the individual for the services given in the absence of insurance.

Injury means bodily harm which results, directly and independently of disease or bodily infirmity, from an **accident**. All **injuries** to the same **covered person** sustained in one **accident**, including all related conditions and recurring symptoms of **injuries** will be considered one **injury**.

Medically Necessary or Medical Necessity means a treatment, service or supply that is;

- 1) Required to treat an **injury**; and
- 2) Prescribed or ordered by a **physician or furnished by a hospital**;
- 3) Performed in the least costly setting required by the condition;
- 4) Consistent with the medical and surgical practices prevailing in the area for treatment of the condition at the time rendered.

The purchasing or renting air conditioners; air purifiers, motorized transportation equipment, escalators or elevators in private homes, swimming pools or supplies for them; and general exercise equipment are not considered **medically necessary**.

The fact that a **physician** may prescribe, authorize, or direct a service does not of itself make it **medically necessary** or covered by this plan.

A service or supply may not be **medically necessary** if a less intensive or more appropriate diagnostic or treatment alternative could have been used. We may, at Our discretion, consider the cost of alternative to be the **covered expense**.

Physiotherapy - Charges for physiotherapy: As an outpatient, up to the maximum benefit amount shown on the Schedule of Benefits for the Outpatient Physiotherapy benefit. Charges include treatment and office visits connected with such treatment when prescribed by a Physician, including diathermy, ultrasonic, whirlpool, heat treatments, microtherm, chiropractic, adjustments, manipulation, acupuncture, massage or any form of physical therapy. Total treatment per Injury will not exceed the maximum benefit amounts for Physiotherapy shown in the Schedule of Benefits.

Physician means a person who is a qualified practitioner of medicine. A such, He or She must be acting within the scope of his/her license and under the laws in the state in which He or She practices and providing only those medical services which are within the scope of his/her license or certificate. It does not include a Covered Person, a Covered Person's Spouse, son, daughter, father, mother, brother, or sister or other relative.

Usual, reasonable and customary (UR&C) means:

- 1) With respect to fees or charges, fees for medical services

or supplies which are;

- a) Usually charged by the provider for the service or supply given; and
 - b) The average charged for the service or supply in the locality in which the service or supply is received, or
- 2) With respect to treatment or medical services, treatment which is reasonable in relationship to the service or supply given and the severity of the condition.

SCHEDULE OF BENEFITS

Student athletes are covered from the first to the last date they are required to be on campus for participation in a **covered event**. Benefits for **eligible expenses** are provided after the deductible has been satisfied. **Eligible expenses** must be incurred within 104 weeks from the date of loss to be considered for benefits.

Accident Medical Expense Limit: \$5,000
Deductible: \$0

MEDICAL EXPENSE BENEFITS

HOSPITAL ROOM & BOARD: *Semi-Private Rate*

HOSPITAL MISCELLANEOUS: *UR&C*

OUTPATIENT PRE-ADMISSION TESTING: *UR&C*

HOSPITAL EMERGENCY ROOM BENEFIT: *UR&C*

SURGEON'S FEE: *UR&C*

Two or more surgical procedures through the same incision will be considered as one procedure. If an Injury requires multiple surgical procedures through the same incision, We will pay only one benefit, the largest of the procedures performed. If multiple surgical procedures are performed during the same operative session, but through different incisions, We will pay for the most expensive procedure and 50% of Covered Expenses for the additional surgeries.

ASSISTANT SURGEON: *30% of surgeon's allowable fee*

ANESTHESIOLOGIST: *UR&C*

OUTPATIENT SURGICAL FACILITY: *UR&C*

PHYSICIAN'S VISITS: *UR&C*

X-RAY & LABORATORY: *UR&C*

OUTPATIENT PRESCRIPTION DRUGS: *UR&C*

AMBULANCE BENEFIT AMOUNT: *UR&C*

PHYSIOTHERAPY BENEFIT:

- *Hospital Inpatient:* *UR&C*
- *Outpatient:* *\$300 maximum without a physician's prescription*

DENTAL TREATMENT FOR INJURY ONLY: *UR&C*

Initial medical treatment must be received from a Doctor within 90 days from the date of loss.

Proof of loss must be submitted within 6 months from the date of Injury.



This Policy does not cover any loss resulting in whole or part from, or contributed to by, or as a natural or probable consequence of any of the following even if the immediate cause of the loss is an Accidental bodily Injury, unless otherwise covered under this Policy by Additional Benefits:

1. Suicide, self-destruction, attempted self-destruction or intentional self-inflicted Injury while sane or insane.
2. War or any act of war, declared or undeclared.
3. Injury sustained while in the service of the armed forces of any country. When the **covered person** enters the armed forces of any country, We will refund the unearned pro-rata premium upon request;
4. Participation in a riot or insurrection.
5. Any Injury requiring treatment which arises out of, or in the course of fighting, brawling, assault or battery.
6. Sickness, disease, bodily or mental infirmity or medical or surgical treatment thereof, bacterial or viral infection, regardless of how contracted. This does not include bacterial infection that is the natural foreseeable result of an Accidental external bodily injury or accidental food poisoning.
7. Mental or nervous disorders.
8. Voluntarily taking any drug or narcotic unless the drug or narcotic is prescribed by a Physician and not taken in the dosage or for the purpose as prescribed by the Covered Person's Physician.
9. Intoxication or being under the influence of any drug or narcotic.
10. Injury caused by, contributed to or resulting from the Covered Person's use of alcohol, illegal drugs or medicines that are not taken in the dosage or for the purpose as prescribed by the Covered Person's Physician.
11. Driving under the influence of a controlled substance unless administered on the advice of a Physician.
12. Driving while Intoxicated. Intoxicated will have the meaning determined by the laws in the jurisdiction of the geographical area where the loss occurs.
13. Violation or in violation or attempt to violate any duly-enacted law or regulation, or commission or attempt to commit an assault or felony, or that occurs while engaged in an illegal occupation.
14. Conditions that are not caused by a Covered Accident
15. Covered Expenses for which the Covered Person would not be responsible in the absence of this Policy.
16. Any treatment, service or supply not specifically covered by the Policy.
17. Loss resulting from participation in any activity not specifically covered by the Policy.
18. Charges which Are in excess of Usual, Reasonable and Customary charges.
19. Expenses incurred for an Accident after the Benefit Period shown in the Schedule of Benefits;
20. Regular health check ups.
21. Services or treatment rendered by a Physician, Nurse, or any other person who is employed or retained by the Policyholder.
22. Services or treatment rendered by an Immediate Family member of the Covered Person;
23. Injuries paid under Workers' Compensation, Employers liability laws or similar occupational benefits or while

engaging in activity for monetary gain from sources other than the Policyholder.

24. That part of the medical expense payable by any automobile insurance policy without regard to fault. (Does not apply in any state where prohibited).
25. Treatment in any Veterans Administration or Federal Hospital, except if there is a legal obligation to pay.
26. Aggravation or re-injury of a prior injury that the Covered Person suffered prior to his or her coverage Effective Date, unless We receive a written medical release from the Covered Person's Physician.
27. Heart attack, stroke or other circulatory disease or disorder, whether or not known or diagnosed, unless the immediate cause of Loss is external trauma.
28. Treatment of a hernia whether or not caused by a Covered Accident,
29. Treatment of a detached retina unless caused by an Injury suffered from a Covered Accident.
30. Damage or loss of dentures or bridges or damage to existing orthodontic equipment, except as specifically provided in the Policy.
31. Expense incurred for treatment of temporomandibular joint (TMJ) disorders involving the installation of crowns, pontics, bridges or abutments, or the installation, maintenance or removal of orthodontic or occlusal appliances or equilibration therapy; or craniomandibular joint dysfunction and associated myofascial pain, except as specifically provided in the Policy.
32. Dental care or treatment other than care of sound, natural teeth and gums required on account of Injury resulting from an Accident while the Covered Person is covered under the Policy, and rendered within 6 months of the Accident.
33. Eyeglasses, contact lenses, hearing aids, braces, appliances, or examinations or prescriptions therefore.
34. Any Accident where the Covered Person is the operator of a motor vehicle and does not possess a current and valid motor vehicle operator's license.
35. Travel in or upon:
 - a. A snowmobile;
 - b. A water jet ski;
 - c. Any two or three wheeled motor vehicle, other than a motorcycle registered for on-road travel;
 - d. Any off-road motorized vehicle not requiring licensing as a motor vehicle; when used for recreation competition.
36. Travel or flight in or on any vehicle for aerial navigation, including boarding or alighting from:
 - a. While riding as a passenger in any Aircraft not intended or licensed for the transportation of passengers; or
 - b. While being used for any test or experimental purpose; or
 - c. While piloting, operation, learning to operate or serving as a member of the crew thereof; or
 - d. While traveling in any such Aircraft or device which is owned or leased by or on behalf of the Policyholder or any subsidiary or affiliate of the Policyholder, or by the Covered Person or any member of his household.
 - e. A space craft or any craft designed for navigation above or beyond the earth's atmosphere; or



- f. an ultralight hang-gliding, parachuting, or bungee-cord jumping

Except as a fare paying passenger on a regularly scheduled commercial airline or as a passenger in a non-scheduled, private aircraft used for business or pleasure purposes.

- 37. The repair or replacement of existing artificial limbs, orthopedic braces or orthotic devises.
- 38. Rest cures or custodial care.
- 39. Prescription medicines unless specifically provided for under this Policy.
- 40. Elective or Cosmetic surgery, except for reconstructive surgery on an injured part of the body.
- 41. Massage Therapy. Physical Therapy or Acupuncture/Acupressure Services, unless otherwise specifically allowed for in the Schedule of Benefits.

CLAIM PROCEDURES

In the event of an **accident**, you should:

- 1) Report your **accident** to the Athletic Trainer immediately.
- 2) File all charges with your primary insurance carrier first.
- 3) If your primary insurance carrier does not pay the entire bill, secure a claim form and instructions from the Athletic Department, complete the necessary information on the claim form, attach the itemized insurance bills along with the explanation of benefits from your primary carrier (if you have other insurance) and mail them to the address on the claim form or the claims administrator below. (Please do not submit duplicate claim forms)
- 4) All subsequent claim information regarding your claim should be identified with your name, the institution name and the initial date of your **accident**.
- 5) All claim information should be submitted to:

NAHGA Claim Services
PO Box 189
Bridgton, ME 04009
Phone: 877.497.4980 Fax: 207.647.4569
E-mail: eia@nahga.com



IMPORTANT!

- Claims forms must be submitted within 6 months from the date of **injury**.
- All **covered expenses** must be submitted within 12 months from date of service or charges will be denied.

If you are unable to download or print this brochure please feel free to contact:

NAHGA at 877-497-4980 or
EIIA at 888-255-4029



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