

Important Information regarding your International Student Plan:



Welcome! We are excited to announce that effective immediately, we will now be working with United Healthcare to give you more access to providers and help finding a provider that will accept your insurance. Please review the information below to understand how to find a medical provider and get help when needed. **IMPORTANT: Please show all providers your ID card so they bill United Healthcare directly. If a bill has been sent to you directly, please contact the medical provider with the information on your ID card.**

Customer Service:

Call (949) 429-7130. A 24/7 hotline can help you with coverage confirmation, finding a provider, and can even transfer you to the claims administrator for claim specific questions.

Finding a Provider:

You may call (949) 429-7130. A 24/7 hotline can aid you in finding a provider.

Or, online at <https://connect.werally.com/plans/uhc> (follow steps below)

STEP 1: Click the directory that you would like to access.

What type of provider are you looking for?

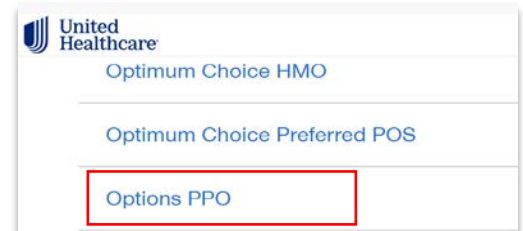


STEP 2: It will then ask you the type of plan you have, click the link for "All United Healthcare Plans".

To search for doctors, clinics or facilities, choose a type of plan.



STEP 3: Click the link for "Options PPO"



STEP 4: This will take you to their database where you can search for a provider based on location, type of provider, specific service or condition.

