

Important Information regarding your International Student Plan:



Welcome! We are excited to announce that effective immediately, we will now be working with United Healthcare to give you more access to providers and help finding a provider that will accept your insurance. Please review the information below to understand how to find a medical provider and get help when needed. **IMPORTANT: Please show all providers your ID card so they bill United Healthcare directly. If a bill has been sent to you directly, please contact the medical provider with the information on your ID card.**

Customer Service:

Call (949) 429-7130. A 24/7 hotline can help you with coverage confirmation, finding a provider, and can even transfer you to the claims administrator for claim specific questions.

Finding a Provider:

You may call (949) 429-7130. A 24/7 hotline can aid you in finding a provider.

Or, online at <https://connect.werally.com/plans/uhc> (follow steps below)

STEP 1: Click the directory that you would like to access.



What type of provider are you looking for?

The screenshot shows four circular icons in a row, each with a white symbol on a blue background. Below each icon is a title and a brief description. The icons represent: a plus sign for Medical Directory, a head with a brain for Behavioral Health Directory, a tooth for Dental Directory, and an eye for Vision Directory.

- Medical Directory**
Find a doctor, medical specialist, hospital or lab
- Behavioral Health Directory**
Find a mental health and substance use provider or facility
- Dental Directory**
Find a dentist or specialist
- Vision Directory**
Find an eye doctor and shop for eyewear

STEP 2: It will then ask you the type of plan you have, click the link for “Employer and Individual Plans”.



To search for doctors, clinics or facilities, choose a type of plan.

The screenshot shows four circular icons in a row. The first icon, representing Employer and Individual Plans, is highlighted with a red border. Below each icon is a title and a brief description.

- Employer and Individual Plans**
Select from among the UHC family of health plans (does not include State Exchange, Medicare, or Medicaid plans)
- State Exchanges**
Find health insurance Marketplace providers for individuals, families, and small businesses
- Medicare Plans**
Find UHC plans by county
- Medicaid Plans**
Find UHC plans by state

STEP 3: It will then ask you if you are a current UHC member. Click “UHC Member”.



Are you a current UHC member or are you shopping for a health plan?

The screenshot shows two circular icons in a row. The first icon, representing UHC Member, is highlighted with a red border. Below each icon is a title and a brief description.

- UHC Member**
You have United Healthcare
- Shopping Around**
View your UHC plan options

STEP 4: Click the “Not Now” button.




Would you like to log in to view personalized cost estimates?

The screenshot shows three circular icons in a row. The third icon, representing Not Now, is highlighted with a red border. Below each icon is a title and a brief description.

- Sign In To View Costs**
Get estimates based on your health plan
- Register To View Costs**
How to this site? Register now
- Not Now**
View general estimates instead

STEP 5: Click the link for “Options PPO”.



Optimum Choice Preferred POS

Options PPO

Options PPO Premier

STEP 6: It will pop up asking for the location you are looking for a provider in. Type the address, city, or zip code and select from the drop down.



What location do you want to find a provider in?

Enter a street address, city & state or 5 digit zip code.

chicago]

Chicago, IL

Chicago O'Hare International Airport | 10000 W O'Hare Ave, ...

Chicago Midway International Airport (MDW) | 5700 S Cicero ...

STEP 7: This will take you to their database where you can search for a provider based on type of provider, specific service or condition.



What type of Medical Care can we help you find near:

Chicago, IL 60606

[Change Location >](#)

Search for providers and services

[Search](#)

Find Care By Category



People

Doctors, medical groups, and other professionals by specialty



Places

Hospitals, clinics, labs, imaging centers, medical suppliers



Services and Treatments

Providers for office visits, tests, treatments, surgeries



Care by Condition

Find care for common concerns



Cost Estimates

Treatment for common conditions