Important Information regarding your International Student Plan:
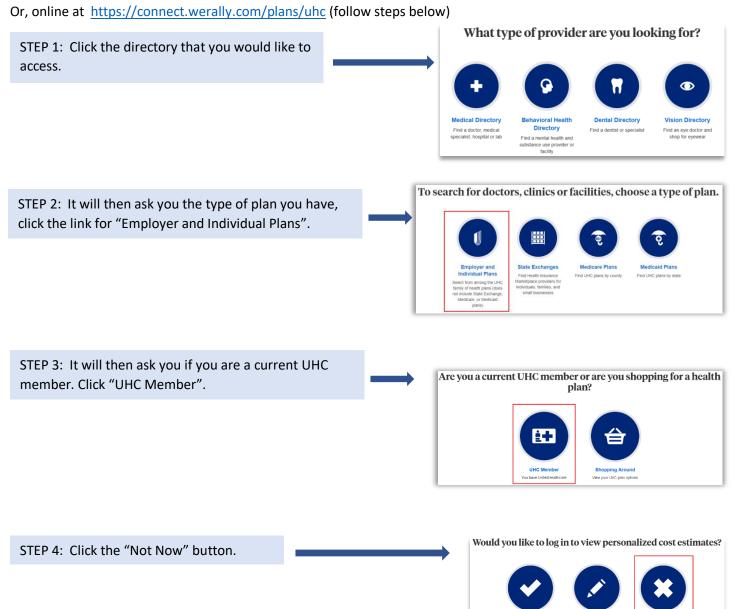

Welcome! We are excited to announce that effective immediately, we will now be working with United Healthcare to give you more access to providers and help finding a provider that will accept your insurance. Please review the information below to understand how to find a medical provider and get help when needed. ***IMPORTANT: Please show all providers your ID card so they bill United Healthcare directly. If a bill has been sent to you directly, please contact the medical provider with the information on your ID card.***

Customer Service:

Call (949) 429-7130. A 24/7 hotline can help you with coverage confirmation, finding a provider, and can even transfer you to the claims administrator for claim specific questions.

Finding a Provider:

You may call (949) 429-7130. A 24/7 hotline can aid you in finding a provider.
Or, online at https://connect.werally.com/plans/uhc (follow steps below)

STEP 1: Click the directory that you would like to access.

STEP 2: It will then ask you the type of plan you have, click the link for "Employer and Individual Plans".

STEP 3: It will then ask you if you are a current UHC member. Click "UHC Member".

STEP 4: Click the "Not Now" button.

STEP 5: Click the link for "Options PPO".
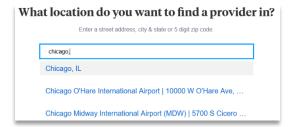
United Healthcare®

Optimum Choice Preferred POS

Options PPO

Options PPO Premier

STEP 6: It will pop up asking for the location you are looking for a provider in. Type the address, city, or zip code and select from the drop down.

What location do you want to find a provider in?

Enter a street address, city & state or 5 digit zip code.

chicago|

Chicago, IL

Chicago O'Hare International Airport | 10000 W O'Hare Ave, …

Chicago Midway International Airport (MDW) | 5700 S Cicero …

STEP 7: This will take you to their database where you can search for a provider based on type of provider, specific service or condition.

What type of Medical Care can we help you find near:

Chicago, IL 60606

Change Location >

Search for providers and services   🔍 Search

Find Care By Category

People
Doctors, medical groups, and other professionals by specialty

Places
Hospitals, clinics, labs, imaging centers, medical suppliers

Services and Treatments
Providers for office visits, tests, treatments, surgeries

Care by Condition
Find care for common concerns

Cost Estimates
Treatment for common conditions